

## Bed & Breakfast Policy

- Rates are per person
- Single person supplement, an additional £10
- Two person maximum occupancy
- We are not able to provide for pets
- Smoking is not permitted on the property
- Cheques and cash are accepted as payment, we have no facility for card payment. Soon we shall have Pay Pall
- Check-in: 3:00 p.m. to 9:00 p.m. Check-out: 11 a.m.
- Cancellation of room for 1 or 2 nights accepted up to 72 hours before check-in
- Cancellation of 3 or more nights accepted up to one week before check-in
- Reservations made more than 6 months in advance of arrival are billed in full at time of reservation
- Our small bed and breakfast cannot accommodate groups. If you are seeking more than one room we'd be happy to refer you to a bed and breakfast nearby or to the Tourist Information Centre who can make recommendations
- A 2% fee is applied to all refunds

## Environmental Policy

We are committed to sustainable living and protecting our environment especially as we live within the North Devon Biosphere. The following is a list of what we're doing.

**Being vegetarian** - in truth pescetarian\* and catering for Vegans. Less of our planet's land and less fuel is used in the production of our food.

**Food** - Whenever possible we purchase food from local sources. We use only organic milk. Eggs are free range. We also purchase organic and Fairtrade coffee. Wild herbs from the garden add zest to the breakfast. Wild blackberries add sweetness to late summer pancakes.

**Composting** - Garden waste, vegetable scraps, egg shells, some paper and teabags are composted.

**Recycling** - glass, paper, plastic milk containers, aluminium & tin cans. We only make trips to the local tip every few months since we compost, recycle or reuse most of what we have. We also love to go shopping to the local Charity shops in Bideford for household items and clothing. We in turn donate things we no longer need or use back to the Charity shops

**Paper** - We use copy paper that has recycled content. We do not print brochures to save trees. Business documents and sensitive junk mail is put into our garden composter or burned as fuel.

**Encouraging walking and cycling** - by providing local maps for our guests and bus timetables. A walking holiday is less demanding on the environment than touring/sight seeing by car.

**Packaging** - choosing products with less packaging - to reduce rubbish and using re-cycled toilet paper.

**Light bulbs** - have been replaced with energy-saving ones.

**Plastic Bags** - we use cloth bags for shopping. Sometimes we forget to bring them and reuse the plastic bags as rubbish bin liners.

**Cleaning Products** - We use environmentally friendly cleaning products to clean the b&b and do the laundry where we can.

**Soap and shampoo** - dispensers reduce waste in guest bathrooms

**Laundry** - We wash bed and bath linens with an 'A' Energy rated washer. During good weather a clothes line is used to dry guest linens. We don't use a tumble dryer.

### What We Plan To Do

Continually monitor our activities and take every opportunity to reduce our impact on the planet.

### What our guests can do

Turn off lights when you leave your room.

Enjoy the shower as showers use less water than baths.

Bed and bath linens are cleaned for each guest but not changed on a daily basis to conserve water. If you need clean linens please let us know. Also hang towels after bathing and we will dry them on the clothes line (weather permitting).

Please use recycling bin for plastic, cans, glass, paper, newspaper and magazines.